

## FIRE INCIDENT RESPONSE & RISK MANAGEMENT AT MTDC MITHBA BEACH RESORT, SINDHUDURG

How Smart Services' On-Ground Security Team Helped Contain a Fire Emergency and Minimize Further Property Damage



### LOCATION

MTDC Mithba Beach Resort,  
Near Kunkeshwar, Devgad,  
Sindhudurg, Maharashtra



### INCIDENT DATE

10 January 2026



### SERVICE AREA

Security Services | Facility  
Management | Emergency  
Response | Fire Risk  
Management



### CLIENT

**MTDC**  
(Maharashtra Tourism  
Development Corporation)



### 1. THE CHALLENGE

A fire due to an electric short circuit in a nearby high-density electric transmission pole spread from the forested area towards MTDC Mithba Beach Resort. The area had dry grassland and dense vegetation, increasing the risk of fire spread and property damage.



### 2. SMART SERVICES' ROLE

Our on-ground security and facility management team responded immediately. The team focused on rapid alert, fire containment, property protection, coordination with authorities, on-ground assessment and post-incident preventive planning.



### 3. IMMEDIATE ACTIONS TAKEN

- **Rapid Alert & Response:** Staff promptly alerted the team and initiated immediate action.
- **Fire Containment Support:** Used water and dry sand to fight and contain the fire.
- **Protecting Access to Cottages:** Cut the wooden track / platform leading towards the cottages to reduce impact.
- **Coordination with Authorities:** Fire brigade and police were informed immediately.
- **Local Field Support:** Our local field officer assessed the situation and provided necessary support.



### 4. THE IMPACT



No guests  
present at the  
time of incident.



4 out of 7  
wooden cottages  
were damaged.



Timely action  
helped prevent  
further spread  
and damage.



Emergency  
services and local  
authorities were  
informed.



### 6. REMEDIAL MEASURES (POST INCIDENT)

- ✓ Team training on effective fire-fighting.
- ✓ Security survey to assess the effectiveness of fire equipment.
- ✓ Regular visits to assess fire risk from nearby forested areas.
- ✓ Create designated fire points with equipment like fire beater, axe, shovel, sand, water, fire hooks etc.

### 5. ACTIONS TAKEN BY OUR TEAM

- 1 Our staff alerted everyone and started acting to prevent the fire from spreading.
- 2 Staff fought the fire using available resources like water and dry sand.
- 3 Cut the wooden track / platform leading to cottages to reduce impact and damage.
- 4 Fire brigade and police station were informed.
- 5 Security Guard and other staff fought the fire vigorously using water and dry sand.
- 6 Local field officer from Sindhudurg assessed the situation and provided support.
- 7 Police complaint will be received by 12 January.



This incident highlights the importance of trained on-ground teams, quick response and effective coordination in minimizing damage and ensuring safety.

**Smart Services – Always Prepared, Always There.**

### WHY SMART SERVICES?



Trained & Alert  
On-Ground Teams



Quick Response  
& Action



Risk Mitigation  
& Property Protection



Coordination with  
Authorities



Post Incident Assessment  
& Preventive Planning



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