



SMART SERVICES

Leave it to us

Manage Meal Services

Smart Services is a trusted provider of comprehensive, tech-enabled business solutions designed to drive efficiency, transparency, and sustainable growth. Established in 2009 under the Companies Act, we have consistently positioned ourselves as a preferred partner for facility management, manpower solutions, and IT-enabled public sector services.

With a diversified service portfolio covering manpower management, facility & housekeeping services, security, logistics, ITES, healthcare infrastructure, catering, hospitality, and event management, Smart Services effectively serves Government Departments, Municipal Corporations, Banking Institutions, IT organizations, and private enterprises across India.

Our operations are backed by CMMI-3 and ISO certifications, demonstrating our commitment to quality management, environmental responsibility, social accountability, and occupational health & safety. We have successfully executed projects for Municipal Corporations, Government of Maharashtra departments, and clients across Madhya Pradesh, Rajasthan, Telangana, and Ayodhya, earning long-term trust through consistent delivery excellence.

- **SSPL in Managed meal Services – Our Core Strength**



Smart Services' Managed Meal services Hospitality & Catering Division delivers large-scale, government/Private food service solutions backed by strong operational discipline and compliance standards. We manage multi-district welfare canteens with **centralized/decentralized catering model** serving **36,000+ beneficiaries daily** providing **structured breakfast, lunch, and dinner services with operational efficiency** and quality control.

SSPL manages **hotels, restaurants, cloud kitchens, catering services, and premium resorts** in locations like **Mahabaleshwar and Goa**, demonstrating its broad hospitality expertise. We executed the flagship "Anandacha Shidha" project for the Government of Maharashtra, delivering 1.5 crore food kits swiftly. Through Smart Services, we operate a strong supply chain system, providing perishable and non-perishable foods to government hospitals and institutions with centralized procurement and quality control. Our ₹800 crore operations comply with FSSAI, HACCP, and legal standards, ensuring nutritious and hygienic meals for employees, students, patients, and visitors under strict SOPs.

- **Facility Management Projects Overview**

Smart Services has been successfully operating **Samaj Kalyan Canteens across Maharashtra**, delivering structured and welfare-driven catering services in eight key districts, **servicing 36,000+ students across Government Colleges and Schools**. Our operations are supported by technologically advanced kitchen infrastructure and standardized systems to ensure consistent quality and hygiene. Each menu is scientifically designed in alignment with Government dietary norms to provide balanced and nutritionally adequate meals.

We provide structured **Breakfast, Lunch, and Dinner services**, including vegetarian & non vegetarian menus. **Portion-controlled nutrition, including ghee servings, ensures balanced dietary intake**. Our focus

remains on supporting student health, growth, and overall well-being through disciplined, compliant, and high-quality meal programs.

Smart Services successfully executed the **“Anandacha Shidha” project for the Government of Maharashtra**, completing this large-scale initiative within an exceptionally short time frame of just **45 days**. We supplied **15,603,328 essential commodity kits** of each 1 kg packets In this limited period of 45 Days we delivered over **68,000 metric tonnes of supplies to 900+ godowns across all 357 talukas of Maharashtra**. The project highlights our strong centralized planning, efficient logistics network, and capability to execute high-volume government assignments with speed, precision, and accountability

Under the Smart Services flagship, we operate a robust and strategically managed **Raw Material Supply Chain Network** in that we supplies **grocery and essential food supplies both perishable and non-perishable** commodities to **government hospitals** and institutional clients. **Our centralized procurement systems, stringent quality assurance mechanisms, and streamlined distribution channels ensure consistency, transparency, and cost optimization**. We maintain structured inventory management and timely dispatch processes to avoid supply disruptions. Our integrated supply chain model guarantees reliable sourcing, safe handling, and timely delivery across multiple healthcare facilities.

Smart Services has been successfully operating the “Saarathi Canteen” under a Government project in Pune for the past six months. This initiative further strengthens our commitment to delivering structured, welfare-driven food services within the public sector. The Saarathi Canteen model reflects our ability to integrate social responsibility with corporate-grade operational efficiency. Through standardized processes, strict quality controls, and adherence to regulatory norms, we ensure the delivery of hygienic, nutritious, and affordable meals while contributing to measurable community impact.

Beyond institutional catering, Smart Services manages premium **resort properties in Goa and Panchgani**, demonstrating our diversified expertise in hospitality operations and service excellence. We also operate and manage **5-star, 3-star, and 2-star hotel properties**, ensuring high standards of guest services and operational efficiency. Our hospitality portfolio extends to **fine dining restaurants, casual dining outlets, and catering services for industries and corporate clients**.

Our vision is to establish Smart Services as a fully integrated, technology-driven hospitality ecosystem that delivers excellence across catering, hotels, restaurants, resorts, and institutional food services. As part of our strategic growth roadmap, we are expanding into **Cloud Kitchen operations, One-Stop Dry Store solutions for the hospitality sector, Kitchen Design & Commercial Equipment solutions, and Centralized Material Management Systems**. Through innovation, operational efficiency, and scalable supply chain integration, we aim to become a one-stop solution provider for comprehensive hospitality infrastructure and food service management across India.

- **Why Smart Services - Manage Meal Services**

Smart Services stands out for its **large-scale execution capability**, successfully managing welfare canteens serving **36,000+ beneficiaries daily**, premium resorts, hotels, restaurants, and corporate catering operations. We combine **strict compliance with FSSAI, HACCP, and statutory norms** with industry-best SOPs to ensure hygienic, nutritious, and high-quality meal delivery.

Our strength lies in a **robust centralized supply chain network**, efficient procurement systems, and timely distribution to government hospitals and institutions. With diversified expertise across institutional catering, hospitality properties, and large government projects like *Anandacha Shidha*, we deliver operational excellence, cost efficiency, and measurable service quality — making us a reliable and scalable hospitality partner.