



# **SMART SERVICES**

Leave it to us




IT and IT enabled Services

**Smart Services** is a trusted provider of comprehensive, tech-enabled business solutions designed to drive efficiency, transparency, and sustainable growth. Established in 2009 under the Companies Act, we have consistently positioned ourselves as a preferred partner for facility management, manpower solutions, and IT-enabled public sector services.

With a diversified service portfolio covering manpower management, facility & housekeeping services, security, logistics, ITES, healthcare infrastructure, catering, hospitality, and event management, Smart Services effectively serves Government Departments, Municipal Corporations, Banking Institutions, IT organizations, and private enterprises across India.

Our operations are backed by CMMI-3 and ISO certifications, demonstrating our commitment to quality management, environmental responsibility, social accountability, and occupational health & safety. We have successfully executed projects for Municipal Corporations, Government of Maharashtra departments, and clients across Madhya Pradesh, Rajasthan, Telangana, and Ayodhya, earning long-term trust through consistent delivery excellence.

- **SSPL in ITES – Our Core Strength**

<p><b>Software Development &amp; Customized solutions</b></p> 	<p><b>Survey Projects</b></p> <ul style="list-style-type: none"> <li>• GIS-based Asset Mgmt: 67,000 Properties &amp; 1 Laacs land Project Cost: ₹50 Cr</li> <li>• Labor Survey – statewide 12 lacs workers Cost: ₹25 Cr</li> <li>• Biomedical Waste Survey – approx: 1 lacs healthcare facilities Project Cost: ₹25 Cr</li> </ul>
<p><b>LAN Networking &amp; Cybersecurity for Govt Hospitals</b></p> <p>10,000 LAN points at 53 Hospitals Cost: ₹80 Cr</p> 	<p><b>Solar Panel Installation for Govt Hospitals</b></p> <p>53 Locations – Approx: 25 MW Cost: ₹80 Cr</p> 

The Information Technology Enabled Services (ITES) Division of Smart Services delivers comprehensive, end-to-end technology solutions to Government and Public Sector organizations by combining strong domain expertise, large-scale field execution capability, and robust IT systems. Our ITES offerings play a critical role in strengthening digital governance by enhancing data accuracy, operational efficiency, and transparency. The division provides services across software deployment and customization.

System integration, GIS-based surveys and asset management, large-scale field surveys with biometric validation, digital infrastructure and networking, sustainable energy and solar projects, and long-term operations and maintenance (O&M) support.

### SSPL ITES Projects & Capabilities

#### GIS-Based Asset Management System – Waqf Properties (Maharashtra):

Smart Services has implemented a GIS-based asset management solution for Waqf properties in Maharashtra, integrating land records with spatial data to ensure accurate asset Inventorization and governance. The project involved detailed field surveys, assessment of existing data and processes, and validation of site-wise requirements.

This was followed by system configuration, deployment, and statewide rollout, along with comprehensive user training, documentation, testing, and handover. The scope of work covered approximately 67,000 properties, including nearly 1 lakh acres of land, with an overall project cost of ₹30 Crore, and includes operation and maintenance support for three years.

### **Statewide Sugarcane Labour Survey – Maharashtra:**

The ITES Division executed a large-scale biometric-based survey of sugarcane cutting labourers across the state of Maharashtra to ensure accurate workforce documentation and transparency. The project included biometric verification, complete worker profiling, and ID card issuance for each labourer. The survey covered the entire state with an approximate workforce coverage of 12.5 lakh laborers, enabling improved welfare planning and policy implementation. The total project cost for this statewide initiative was approximately ₹24 Crore.

### **GIS-Based Healthcare Facility Survey for Maharashtra Pollution Control Board:**

Under the project titled *“Inventorization of Biomedical Waste Generators (Occupiers) in Maharashtra and Implementation of Intelligent Analytical System,”* Smart Services developed a GIS-enabled digital ecosystem for inventorization and monitoring of Health Care Facilities (HCFs) and Common Bio-Medical Waste Treatment Facilities (CBWTFs). The solution supports compliance monitoring, regulatory oversight, and analytical reporting, aligned with Bio-Medical Waste Management Rules, MPCB guidelines, and Government of India digital governance standards. The project enables real-time data analytics for informed decision-making, covering more than 1 lakh healthcare facilities, with an overall project cost of ₹23 Crore.

### **LAN Networking & Cybersecurity Project for Government Hospitals:**

Smart Services delivered end-to-end LAN networking and cybersecurity solutions for Government Medical Colleges and Hospitals, including the supply, installation, and configuration of complete LAN infrastructure. The project covered 53 government hospitals and medical colleges, with the implementation of 9,360 LAN points, supported by a centralized Network Monitoring System (NMS) operated from the Head Office. Advanced cybersecurity solutions were deployed to safeguard HMIS operations, along with a five-year Annual Maintenance Contract (AMC). The overall scope included approximately 10,000 LAN points, with a project value of ₹60 Crore.

### **Solar Power Installation Projects – Government Hospitals & Colleges:**

The ITES Division has also executed large-scale solar power installation projects across government hospitals and colleges, beginning with detailed site surveys, feasibility assessments, system engineering, and statutory approvals. The projects included supply, installation, testing, commissioning, grid synchronization, and net-metering. Comprehensive operation and maintenance services are provided for 25 years, ensuring continuous monitoring and performance compliance. Upon completion of the contract period, the solar assets are transferred to the respective departments at zero cost. The scope of work covered 53 locations, with an installed capacity of approximately 25 MW, and an estimated project cost of ₹80 Crore.

- **Why Smart Services**

Smart Services' ITES Division with CMMI Level 3 certification brings proven experience in executing large-scale, multi-location government projects with consistent quality and compliance. Our strong combination of on-ground field execution and IT system integration enables seamless delivery from survey and implementation to long-term operations and maintenance. We follow a compliance-driven, audit-ready, and policy-aligned approach, positioning ourselves as a reliable long-term partner focused on delivering measurable and sustainable outcomes for government and public sector clients.